

Reg_English

COLLABORATORS

	<i>TITLE :</i> Reg_English		
<i>ACTION</i>	<i>NAME</i>	<i>DATE</i>	<i>SIGNATURE</i>
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REVISION HISTORY

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Contents

1	Reg_English	1
1.1	Reg_English.guide	1
1.2	Reg_English.guide/How To Use	2
1.3	Reg_English.guide/Registration Sites	2
1.4	Reg_English.guide/Germany	4
1.5	Reg_English.guide/UK	4
1.6	Reg_English.guide/France	5
1.7	Reg_English.guide/USA	6
1.8	Reg_English.guide/Canada	6
1.9	Reg_English.guide/Australia	7
1.10	Reg_English.guide/Poland	8
1.11	Reg_English.guide/Manually	8
1.12	Reg_English.guide/Problems	9
1.13	Reg_English.guide/Support	10
1.14	Reg_English.guide/License	11
1.15	Reg_English.guide/Index	11

Chapter 1

Reg_English

1.1 Reg_English.guide

Registering Vapor Software

Thank you for supporting Amiga Software Development! By registering the Software you use, you ensure further development of high quality Amiga applications.

How To Use

How to use the registration utility

Registration Sites

Information on registration sites

Manually

Registering without the registration utility

Problems

If you have any problems...

Support

How to get support and updates

- Other stuff: -

License

General Software License

Index

Index of this Document

The information presented in this document is valid as of November 16st, 1999. Please check out the

WWW Support Site
for latest

information.

1.2 Reg_English.guide/How To Use

How To Use

The registration utility provides an easy, GUI driven means to gather all necessary information required for registration. It also calculates resulting fees and discounts, and shows all options available. You can print the resulting registration form or directly mail it via Internet mail if you have an Internet connection.

After starting the program, you will be shown the main window. Depending on your screen size, the window contents may be larger than the visible size of your screen. Use the window's scrollbars to move the contents just as you do with Workbench windows.

Fill in the necessary personal information and select the registration site, method of payment and products you want to register.

The order list will immediately calculate the fee based on your selection of products and the costs per registration site.

You can quit the registration program at any time. All the information you have filled in will be saved in the file S:\Vapor.Reginfo and is automatically reloaded when you start the registration program the next time.

When you have finished filling out the fields, you have four options on how to proceed with the finally generated registration form.

- The button Save form to file allows you to save the resulting registration form to a disk file. You can inspect the file with a text viewer like More or include it into your favorite EMail package to mail the form.
- The button Print form prints the resulting form on your printer.
- Pressing Mail form via net attempts to automatically mail the resulting form via Internet. In order for this to work, you must have a working Internet connection and a TCP/IP stack loaded. You are informed of the success or failure of this operation.
- With pressing View form, a text window opens presenting the resulting registration form. You are encouraged to check out the form before printing or mailing it.

1.3 Reg_English.guide/Registration Sites

Registration Sites

As of the time of writing, there were 8 registration sites available.

Germany

reg-de@vapor.com Cash, CH, BT, BB, PM

UK

reg-uk@vapor.com Cash, CH, PM, CR

France

reg-fr@vapor.com Cash, CH, BT, PM

USA

reg-us@vapor.com Cash, CH, PM

Canada

reg-ca@vapor.com Cash, CH, PM

Australia

reg-au@vapor.com Cash, CH, PM

Poland

reg-pl@vapor.com Cash, CH, PM

The second column designates the email address of the registration site. If you have any questions regarding registration, feel free to write to this address.

The third column specifies which methods of payment are accepted by the specific registration site:

Cash

Plain, good old Cash included with the registration letter. This is not encouraged since such letters tend to "get lost" in some countries especially if coins are included.

CH

Cheque. Eurocheques are guaranteed by the issuing bank and therefore are "good by definition", not imposing any clearance delay on registration processing. Other types of cheques may need some time for clearance.

BT

Bank transaction. Generally only available in the same country as the registration site is located in. Please put a clear reference to your registration mail onto the transaction sheet, so that payment and registration can be linked.

BB

Bank balancing. Generally only available in the same country as the registration site is located in. Payment will be charged from the bank account given.

PM

Postal money order. Sometimes also called International Money Order. Please put a clear reference to your registration mail onto the transaction sheet, so that payment and registration can be linked.

CR

Credit Card. Directly bill your credit card.

1.4 Reg_English.guide/Germany

Germany

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Claudia Wagner
Landsberge 5b
D-45549 Sprockhövel
Deutschland
Fax: ++49 2339 138025
email: Reg-DE@vapor.com

Bank account:
Kontonummer: 394053850
Bank.....: 1822direkt Frankfurt
BLZ.....: 50050201
Owner.....: Oliver Wagner

Method of payment: Cash included, Cheque included, Bank transaction, Bank balancing, Postal money order.

Delivery: E-Mail (free), Disk (+ DM 5.00), CD-R (+ DM 15.00).

Prices:

AmIRC 3	DM	45.00
UPGRADE AmIRC 3	DM	20.00
AmigaNCP	DM	50.00
AmTALK II	DM	20.00
MicroDot I	DM	30.00
MicroDot II	DM	40.00
Voyager 3	DM	50.00
UPGRADE Voyager 3	DM	30.00
Genesis	DM	69.00
mFTP	DM	45.00
UPGRADE AmFTP -> mFTP	DM	30.00
AmTelnet II	DM	35.00
NetInfo II	DM	20.00
Contact Manager	DM	15.00
X-Arc	DM	30.00

1.5 Reg_English.guide/UK

UK

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Active Technologies
Oval House
113 Victoria Road
Darlington
DL1 5JH
Phone: +44 (0)1325 460116
Fax...: +44 (0)1325 460117
email: Reg-UK@vapor.com

Method of payment: Cash included, Cheque included, Postal money order,
Credit Card.

Delivery: E-Mail (free), CD-R (+ UK£ 6.00).

Prices:

AmIRC 3	UK£	20.00
UPGRADE AmIRC 3	UK£	10.00
AmigaNCP	UK£	25.00
AmTALK II	UK£	12.00
MicroDot II	UK£	20.00
Voyager 3	UK£	25.00
UPGRADE Voyager 3	UK£	15.00
Genesis	UK£	25.00
mFTP	UK£	20.00
UPGRADE AmFTP -> mFTP	UK£	15.00
AmTelnet II	UK£	18.00
NetInfo II	UK£	12.00
Contact Manager	UK£	10.00
X-Arc	UK£	15.00

1.6 Reg_English.guide/France

France

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BUGSS POINT ORG
c/o Pascal Rullier
8, rue de l'épine
67000 Strasbourg
email: Reg-FR@vapor.com

Bank account:

Account: 06380056140 - RIB Key: 53

Bank...: Crédit Mutuel du Sud Ouest bank: 15589 - Desk: 33557

Owner...: BUGSS POINT ORG

Method of payment: Cash included, Cheque included, Bank transaction,
Postal money order.

Delivery: E-Mail (free), Disk (+ FF 25.00), CD-R (+ FF 45.00).

Prices:

AmIRC 3	FF	150.00
UPGRADE AmIRC 3	FF	65.00

AmigaNCP	FF 175.00
AmTALK II	FF 60.00
MicroDot II	FF 150.00
Voyager 3	FF 175.00
UPGRADE Voyager 3	FF 100.00
mFTP	FF 150.00
UPGRADE AmFTP -> mFTP	FF 100.00
AmTelnet II	FF 110.00
NetInfo II	FF 60.00
Contact Manager	FF 50.00
X-Arc	FF 100.00

1.7 Reg_English.guide/USA

USA
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Michael J. Brenegan
392 Elm St. F-3
West Haven, CT 06516
USA
email: Reg-US@vapor.com

Method of payment: Cash included, Cheque included, Postal money order.

Delivery: E-Mail (free), Disk (+ US\$ 5.00).

Prices:

AmIRC 3	US\$ 30.00
UPGRADE AmIRC 3	US\$ 15.00
AmigaNCP	US\$ 30.00
AmTALK II	US\$ 15.00
MicroDot II	US\$ 30.00
Voyager 3	US\$ 35.00
UPGRADE Voyager 3	US\$ 20.00
Genesis	US\$ 39.00
mFTP	US\$ 30.00
UPGRADE AmFTP -> mFTP	US\$ 20.00
AmTelnet II	US\$ 25.00
NetInfo II	US\$ 15.00
Contact Manager	US\$ 10.00
X-Arc	US\$ 25.00

1.8 Reg_English.guide/Canada

Canada
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Adam Hough
6808 Lowell Court S.W.
Calgary, AB
T3E 6H9

Canada

email: Reg-CA@vapor.com

Method of payment: Cash included, Cheque included, Postal money order.

Delivery: E-Mail (free), Disk (+ CDN\$ 5.00), CD-R (+ CDN\$ 15.00).

Prices:

AmIRC 3	CDN\$	35.00
UPGRADE AmIRC 3	CDN\$	15.00
AmigaNCP	CDN\$	35.00
AmTALK II	CDN\$	15.00
MicroDot II	CDN\$	35.00
Voyager 3	CDN\$	40.00
UPGRADE Voyager 3	CDN\$	25.00
mFTP	CDN\$	35.00
UPGRADE AmFTP -> mFTP	CDN\$	25.00
AmTelnet II	CDN\$	30.00
NetInfo II	CDN\$	20.00
Contact Manager	CDN\$	15.00
X-Arc	CDN\$	25.00

1.9 Reg_English.guide/Australia

Australia

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Jason Murray

312 High Street

Lower Templestowe

Victoria, 3107

Australia

email: Reg-AU@vapor.com

Method of payment: Cash included, Cheque included, Postal money order.

Delivery: E-Mail (free), Disk (+ AUS\$ 5.00).

Prices:

AmIRC 3	AUS\$	40.00
UPGRADE AmIRC 3	AUS\$	15.00
AmigaNCP	AUS\$	45.00
AmTALK II	AUS\$	15.00
MicroDot II	AUS\$	40.00
Voyager 3	AUS\$	45.00
UPGRADE Voyager 3	AUS\$	25.00
Genesis	AUS\$	69.00
mFTP	AUS\$	40.00
UPGRADE AmFTP -> mFTP	AUS\$	25.00
AmTelnet II	AUS\$	30.00
NetInfo II	AUS\$	20.00
Contact Manager	AUS\$	15.00
X-Arc	AUS\$	30.00

1.10 Reg_English.guide/Poland

Poland
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W.F.M.H.
c/o Marcin Orlowski
ul. P.O. Box 91
71-507 Szczecin 5
Poland
email: Reg-PL@vapor.com

Method of payment: Cash included, Cheque included, Postal money order.
Delivery: E-Mail (free), Disk (+ ZL 5.00).

Prices:

AmIRC 3	ZL	50.00
UPGRADE AmIRC 3	ZL	25.00
AmigaNCP	ZL	50.00
AmTALK II	ZL	25.00
MicroDot II	ZL	45.00
Voyager 3	ZL	55.00
UPGRADE Voyager 3	ZL	35.00
mFTP	ZL	50.00
UPGRADE AmFTP -> mFTP	ZL	35.00
AmTelnet II	ZL	40.00
NetInfo II	ZL	25.00
Contact Manager	ZL	20.00
X-Arc	ZL	30.00
WFMH LocalePL v3!	ZL	15.00

1.11 Reg_English.guide/Manually

Registering Manually

If you, for some reason, don't want to use the registration program, you can of course register manually. Information about Registration Sites, prices and methods of payment can be found in the section

Registration Sites

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Please make sure you include all the necessary information in the letter or email you send, especially your address and what you want to register!

All sites grant a discount for multi-unit registrations. This discount is 5% for 2 to 4 units and 10% at 5 or more units. Make sure you subtract this discount before you calculate the final registration fee!

1.12 Reg_English.guide/Problems

Problems

Trouble with the registration utility

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If you have any trouble starting or using the registration utility, please write a bug report to bugs@vapor.com. Please include a extensive problem description and an overview of your system configuration.

Bug reports which help to track down a formerly not known bug in the registration utility will be rewarded a 50% discount on a single registration of your choice!

You can also register manually in such a case; see the section
Manually
on how to do that.

Trouble with the registration process

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Well, what if you have sent the money and registration and you don't get your key files or disks?

Of course, we hope that this never happens. However, experience tells us that problems with email do occur, and the following instructions are Just in case. Please understand that none of the registration sites will just cash in your money and not send anything back just for being evil, as no one would actually benefit from that.

First, allow about a 4 week processing delay before you start to worry about your registration, to cover snail mail delay, cheque clearance and related stuff.

Write a email to the specific registration site to find out what is happening. If you don't get a reply to such an inquiry, something is probably broken.

Most likely, something is wrong with your email link in such a case. Write a test message to bounceme@vapor.com, which should trigger a automatical informational message that your message has arrived at vapor.com's mail system. If this works, please write to reg-trouble@vapor.com specifying what's wrong.

If you however don't get a response from bounceme@vapor.com, something is definitvly broken with your mail account. In that case, your registration email probably never arrived, or the key file sent to you was lost on its way. Try a different mail account, if you have one, or resort to traditional snail mail then.

1.13 Reg_English.guide/Support

Support

There are several means of getting support and updates for Vapor products.

Internet

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* WWW (World Wide Web)

The URL for the WWW support pages is <http://www.vapor.com/>.

* FTP (File Transfer Protocol)

Access to files is available from the server <ftp.vapor.com> in directory /pub.

These two sites may be partially mirrored on other sites. Availability of mirrors will be announced on the main sites.

E-Mail

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Vapor runs a number of mailing lists which provide support for the various products. To learn how to access these lists, write a mail to listserv@vapor.com and put the following two lines in the mail body:

```
HELP
LIST
```

You will in return receive a mail giving instructions on how to use the listserver, and an index of currently available mailing lists.

You can access the listserver with internet mail and every online service which provides an gateway to internet mail, for example Compuserve or AOL.

In order to access files via email, you can use the file server. Write a mail to fileserv@vapor.com containing the lines

```
HELP
LIST
```

to receive instructions and a list of available files.

Modem

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Many Amiga supporting BBSes will provide access to AmiNet files, and since major updates and releases of Vapor products will always be uploaded to AmiNet, you are able to download these files there.

1.14 Reg_English.guide/License

License

Registered Software License Agreement

This agreement governs the license for the software packages AmIRC, AmigaNCP, AmFTP, AmTALK, AmTerm, AmTelnet, Voyager, MicroDot I and MicroDot II, Contact Manager, NetInfo, X-Arc and Genesis thereafter referred to as "the product".

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Contact Manager is © 1999 by Simone Tellini, All Rights Reserved.

X-Arc is © 1999 by Federico Pomi, All Rights Reserved.

Genesis is © 1999 by Active Technologies, All Rights Reserved.

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1.15 Reg_English.guide/Index

Index

Contents, Table of

Top

How To Use

How To Use

License

License

Problems

Problems

Registering Manually
Manually

Registration Sites
Registration Sites

Support

Support
